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IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re application of : August 19, 2003
 Bates, C. et al. : IBM Corporation
 Ser. No: 09/827,233 : Dept. T81/Bldg. 503-3
 Filed: April 05, 2001 : P.O. Box 12195
 For: Method and Computer Program Product For : Res. Tri. Park, NC 27709
 Providing Email That Guides a Recipient Through : Group Art Unit: 2152
 a Set of Associated Web Pages

Change of Address Under 37 CFR 1.33(c) and Power of Attorney under 37CFR 1.34(b)

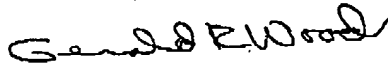
Commissioner for Patents
 PO Box 1450
 Alexandria, VA 22313-1450

Sir,

I, Gerald R. Woods, Attorney of Record in the above-identified application, do hereby appoint attorneys/agents under customer #26502 as Associate Attorneys/Agents for the purpose of prosecuting the above-identified application. Please also address future correspondence to customer #26502 which is:

IBM Corporation
 Intellectual Property Law
 Dept. IQ0A/Bldg. 040-3
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 Endicott, NY 13760
 Phone: 607-429-4358
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Respectfully submitted,



Gerald R. Woods, Reg. No. 24,144
 Attorney for Applicants

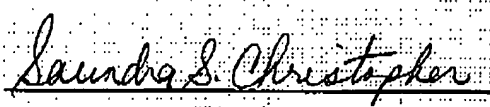
GRW/ssc
 Phone: 919-543-7204; Fax: 919-254-4330

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8(a)

I hereby certify that this paper is being transmitted by facsimile to the Commissioner of Patents, PO Box 1450, Alexandria VA 22313-1450 at phone number 703-748-7239 (date) August 19, 2003.

3 total pages

Saundra S. Christopher



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